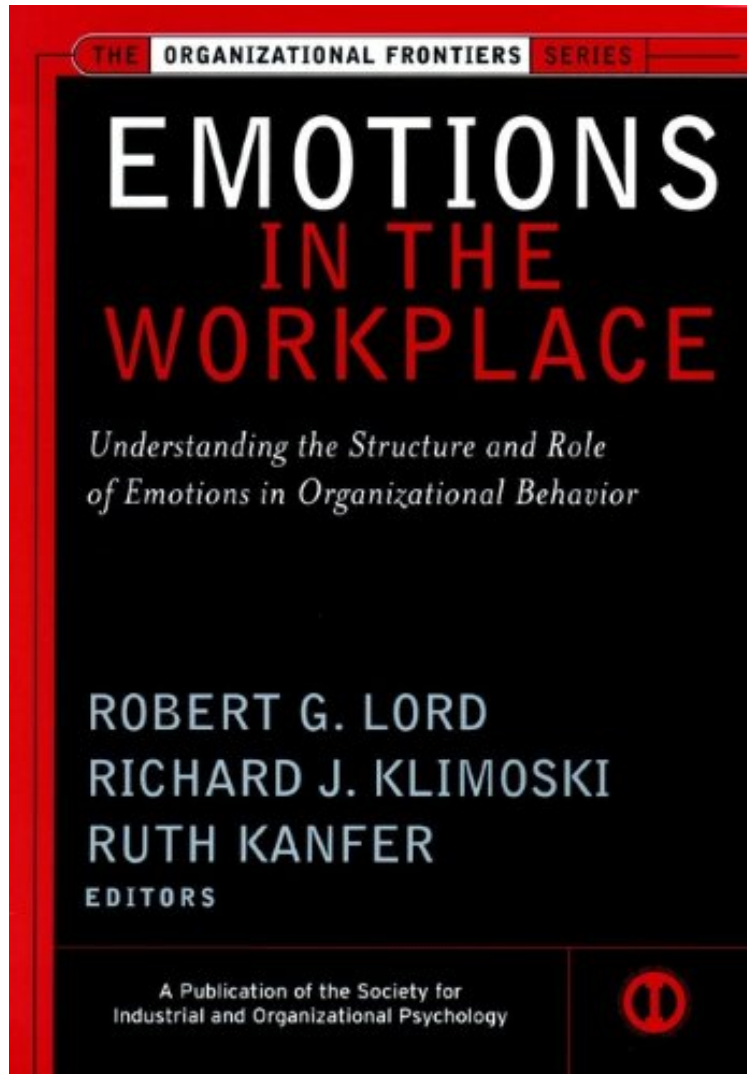


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## Emotions in the Workplace: Understanding the Structure and Role of Emotions in Organizational Behavior (J-B SIOP Frontiers Series)

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**From Pfeiffer : Emotions in the Workplace: Understanding the Structure and Role of Emotions in Organizational Behavior (J-B SIOP Frontiers Series)** before purchasing it in order to gauge whether or not it would be worth my time, and all praised Emotions in the Workplace: Understanding the Structure and Role of Emotions in Organizational Behavior (J-B SIOP Frontiers Series):

0 of 0 people found the following review helpful. Five StarsBy Olusegun OdesinaExcellent!

After years of neglect, organizational research has increasingly focused on emotions at work. This book is the first to

bring together recent findings in one place and present a solid industrial/organizational research perspective on this complex area of inquiry. *Emotions in the Workplace* offers a concise, scholarly introduction to new developments and an overview of how basic theory and research in affect and emotions has influenced the science and practice of industrial/organizational psychology. A varied and distinguished group of contributors examines emotional regulation in organizations on a number of different levels, integrating research on individual, dyadic, group, and organizational-level phenomena. In one convenient volume, the book addresses a wide range of key topics, including aggression at work, emotional labor, the work-family interface, and more.

From the Inside Flap  
During the past two decades, substantial advances have been made in understanding the structure and role of affect and emotions in human behavior. In some areas of industrial/organizational psychology, new perspectives on affect have begun to reshape the domain, while in other areas, basic research on affect and emotions has been used as a foundation for new perspectives on established topics. This book, the sixteenth in the Society for Industrial and Organizational Psychology's Organizational Frontiers Series, represents a significant and successful effort to compile in one volume the various psychological theories about the role of emotions in human behavior in the workplace. The contributors—; from a wide variety of research backgrounds—; first develop the theoretical and methodological bases necessary to understand how emotions have an impact on work. They discuss the effects of the balance and intensity of emotions on behavior and offer evolutionary, cognitive, and physiological approaches to emotion as each relates to understanding outcomes in organizations. The authors move on to examine emotion regulation, that is, how individuals learn and exhibit norms and rules for feeling and displaying emotions. At the organizational level, they look at the various processes that regulate affect in groups and organizations. In the third part of the book, they consider several basic applied problems in which emotion often plays a central role in understanding people's behavior. The chapters in this section explore what is known about workplace violence and aggression, customer service, courageous work behavior, work-family interactions, organizational recruitment and socialization practices, and cross-cultural issues in emotion. The book concludes with two chapters that develop more comprehensive models that integrate emotions, cognitions, and motivation. This integration provides a basis for discussing the research issues that should be addressed if we are to improve our future understanding of the relationship between emotions and work behavior.  
From the Back Cover  
After years of neglect, organizational research has increasingly focused on emotions at work. This book is the first to bring together recent findings in one place and present a solid industrial/organizational research perspective on this complex area of inquiry. *Emotions in the Workplace* offers a concise, scholarly introduction to new developments and an overview of how basic theory and research in affect and emotions has influenced the science and practice of industrial/organizational psychology. A varied and distinguished group of contributors examines emotional regulation in organizations on a number of different levels, integrating research on individual, dyadic, group, and organizational-level phenomena. In one convenient volume, the book addresses a wide range of key topics, including aggression at work, emotional labor, the work-family interface, and more. Contributors include: Richard D. Arvey Blake E. Ashforth Analea L. Brauburger Ed Diener P. Christopher Earley Clare A. Francis Jennifer M. George Theresa M. Glomb Alicia A. Grandey Jennifer L. Harvey Ruth Kanfer Tracy Kantrowitz Richard J. Klimoski Randy J. Larsen Richard Lucas Robert G. Lord Shelley MacDermid S. Douglas Pugh Anat Rafaeli Alan M. Saks Brenda L. Seery Piers Steel Howard M. I. Weiss Monica C. Worline Amy Wrzesniewski  
About the Author  
Robert G. Lord is professor and chair of the Department of Psychology at the University of Akron. Richard J. Klimoski is professor of psychology, director of the Center for Behavioral and Cognitive Studies, and associate dean, College of Arts and Sciences, George Mason University. Ruth Kanfer is professor of psychology in the School of Psychology at the Georgia Institute of Technology.