

[Free] Mistreatment in Organizations: 13 (Research in Occupational Stress and Well-being)

Mistreatment in Organizations: 13 (Research in Occupational Stress and Well-being)

Pamela L. Perreweacute;
*ebooks | Download PDF | *ePub | DOC | audiobook*

 Emerald Books

Research in Occupational Stress and Well Being
Volume 13



DOWNLOAD



READ ONLINE

2015-06-02 2015-06-02 File Name: B00YUZKIJY | File size: 77.Mb

Pamela L. Perreweacute; : **Mistreatment in Organizations: 13 (Research in Occupational Stress and Well-being)** before purchasing it in order to gage whether or not it would be worth my time, and all praised Mistreatment in Organizations: 13 (Research in Occupational Stress and Well-being):

Volume 13 of Research in Occupational Stress and Well Being is focused on mistreatment in organizations.

Mistreatment can be damaging to the individual as well as to the organization. This volume includes critical topics on customer mistreatment, aggression in the workplace, incivility, and workplace ostracism.

Volume 13 in the Research in Occupational Stress and Well Being series, this book brings together the top researchers and theorists in the area of mistreatment in the workplace. The articles address the damage that a common stressor in the workplace, mistreatment, can cause to workers and the organization as a whole. Topics covered include customer mistreatment, aggression, incivility, and ostracism. The contributors draw connections between these issues and emotional burnout, withdrawal, and lower customer service. Distributed in North America by Turpin Distribution. -- Annotation copy; 2015 Ringgold Inc. Portland, OR (proview.com) About the Author Pamela L. Perrewe - Florida State University, USA Jonathon R. B. Halbesleben - University of Alabama, USA Christopher C. Rosen - University of Arkansas, USA