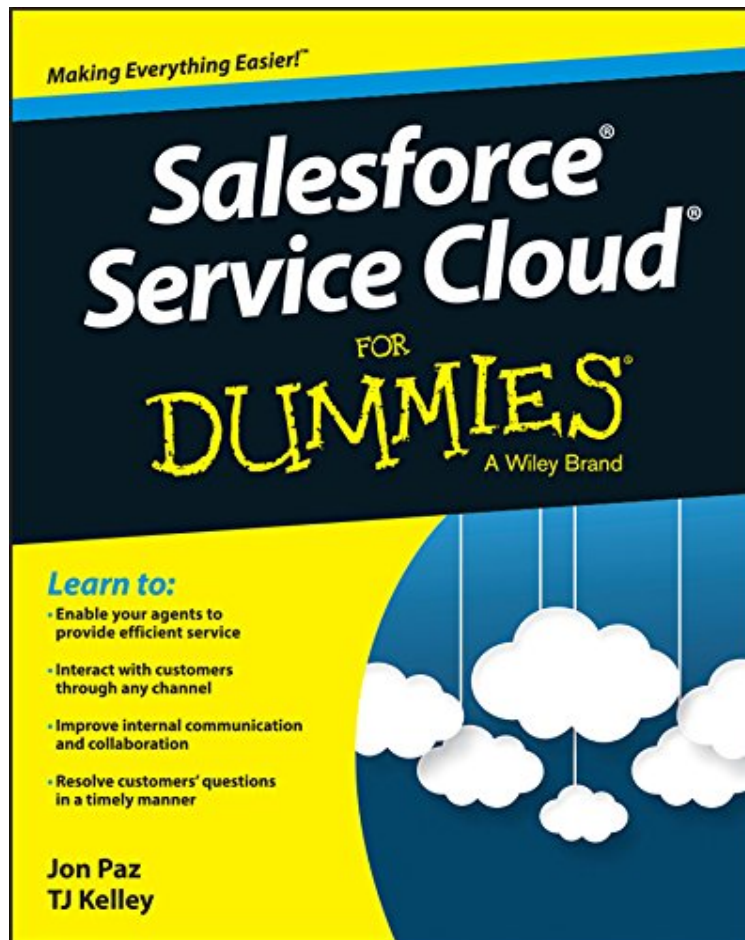


Salesforce Service Cloud For Dummies

Jon Paz, T. J. Kelley

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